



M*A*S*H

Mapping Activity of Student Health

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- 18 years of age
- Freshman at UCSD

Goals

1. Make an appointment online
2. Attend scheduled appointment
3. Find Group 1
4. Be seen and treated

Johnny “The Freshman” Rancid

“I'm still new around here, and haven't been to the doctor in a long time.”

BACKGROUND

Johnny's like most college students. He has high hopes for his college career, and plans on enjoying every bit of it. He likes his new life here, away from Nagging Nancy mom and Soup Nazi dad. Young Johnny's free to roam wild. Johnny's all work and play during the day, but mindless fun and debauchery fill his nights. The world is his oyster, and nothing can bring our Johnny boy down.

Except maybe the terrible flu he's come down with. He's been sick before, but never like this. He's running with a temperature hot enough to fry an egg. Johnny wonders how he could have gotten this sick ... was it over sharing that cup with that one girl who had a runny nose ... or perhaps it was the fact that he got caught in the rain going home. Maybe it was the party he attended yesterday, the one he doesn't remember all too well anymore. What's left of that night are fragmented bits and pieces, but he'll never forget the hot chick he made out with. He begins to think that girl gave him mono, but then a wave of sudden realization hits him. He looks over to his roommate, Charlie Chan whose been coughing and puking his lungs out all week. Midterms are just around the corner, and this is no condition to be in. Johnny is determined to get better, and decides on getting himself to the clinic as soon as possible, so he can tackle midterms full force.

USER SCENARIO

This is Johnny's first year, so he's not too sure on what to do exactly. No worries though because he's got Google on his side. After some keen Googling, Johnny finds the Student Health Clinic Services (SHS) website, and makes an appointment online. After filling out the form online, he's assigned to Group 1. He's not too sure on what that means, but does know that he has an appointment a week from now in a place called Group 1.

As the week zooms by, the day comes for Johnny to head on over to SHS. Johnny lives in Sixth college so he enters from the east entrance and is now standing in the lobby. This is his first time here, so he's not too sure on what to do. He surveys his surroundings and looks for some direction.

Across from him on the ceiling, he spots directions for Group 2, but not for Group 1. He looks to his right, and sees the east hallway, but is hesitant to go down that path. The novelty of the building has him feeling dubious about wandering around, and he is a little anxious about where he can go and where he can't with it being a clinic and all. So without clear direction for where Group 1 is, Johnny does what any normal person would do, and asks someone. He sees students sitting on a desk with a computer in front of them. They are facing his direction so he figures they are some sort of student interns, and decides to ask them for directions. Much to his dismay, they turn out to be regular patients, just like him. Johnny figures the next best thing to do is ask the lady at the nurse-check in. After waiting in line, he's told that Group 1 is just down the hallway. Turns out it was next to him the entire time. Johnny has a quick laugh at how close he was, and then proceeds over to Group 1.